PHILADELPHIA TRIP PASSENGER EVALUATION

NAME OF TRIP: ________________________________

DATES: __________________

Your Philadelphia Zoo trip to (Name of Trip)...SO WHAT DID YOU THINK OF IT? We hope that your trip provided you with warm and lasting memories. To help us continue to offer only the trips for our Zoo members, please take a few minutes to complete BOTH SIDES of this evaluation.

____ This was my/our first Philadelphia Zoo trip. _____ I/We are past travelers.

How did you hear about this trip? _____ from a friend or past traveler _____ word of mouth _____ brochure or direct mailing _____ Zoo’s web site _____ other (please tell us) _____________________________________________________________________________________

Was the pre-departure information you received helpful and informative? _____ Yes _____ No

Were your contacts with the Zoo and/or your Zoo host prior to departure satisfactory? _____ Yes _____ No

Comments: _____________________________________________________________________________________

How would you rate the pace of this trip? _____ just about right _____ too fast _____ too slow

Was/were your driver(s) courteous and helpful? _____ Yes _____ No DRIVER’S NAME(S): _________________

Would you recommend the driver(s) for another Zoo trip? _____ Yes _____ No

During the trip, was your escort(s) helpful in answering “unasked” questions; trying to anticipate problems; asking the driver(s) guides(s) for assistance when necessary; reviewing the schedule? _____ Yes _____ No

Comments: _____________________________________________________________________________________

Any problems? _____ Yes _____ No If YES, please describe: _____________________________________________________________________________________

If you had a naturalist, docent or guided tour(s) joining you at your destination(s) how would you rate them? _____ Excellent _____ Good _____ Fair _____ Poor

Comments: _____________________________________________________________________________________

Meals included on the trip? _____ Yes _____ No NUMBER OF BREAKFASTS _____ LUNCHES _____ DINNERS

Comments: _____________________________________________________________________________________

Please rate your accommodations? _____ Excellent _____ Good _____ Fair _____ Poor

Comments: _____________________________________________________________________________________

Did the trip meet your expectations? _____ Yes _____ No

If not, why not? _____________________________________________________________________________________

Highlight(s) of the trip: _____________________________________________________________________________________

Overall, how would you rate this trip? _____ Excellent _____ Good _____ Fair _____ Poor

Would you recommend this trip to others? _____ Yes _____ No

Would you suggest any changes to this trip (add/lengthen/shorten/eliminate)? _____ Yes _____ No

If YES what would they be? _____________________________________________________________________________________

_________________________________________________________________________________

_________________________________________________________________________________

Please turn over to complete this evaluation
PLEASE HELP US PLAN FOR FUTURE TRIPS BY RESPONDING TO THE FOLLOWING:

PLEASE CHECK ALL ACTIVITIES THAT INTEREST YOU

___Walking___ Hiking___ Rail Travel___ Cruise Travel (___big ships___small ships) ___Photography

___Museums___ Birding___ Wildlife Viewing___ Zoos___ Aquariums___ Visit(s) with a local family

___Cycling___ Intergenerational Trips___ Horticulture/Botanical Gardens___ Canoeing/kayaking/rafting

___Snorkeling___ Volunteer Participation in a Project ___Research/Animal Rescue Centers

___Other____________________________________________________________________________________

___I/We like having some meals included. If so, which ones?_________________________________________

What type of accommodations do you prefer?________________________________________________________

Would you like to have a family stay included in the trip?__________________________________________

Are you retired? _____Yes _____No

What day(s) would you be able to go on a one-day trip?______________________________________________

Would you be able to take advantage of a last minute special trip offering? _____Yes_____No_____Unsure

If interested in Family Trips, please list the age(s) of your children/grandchildren: _____________________

What helps you to decide whether or not to travel with us: ____________________________________________?

________________________________________________________

Length of trip preferred. Please check all that apply:

___1 day___ 2 days___ 3 – 5 days ___ 6 -12 days ___ 12 – 15 days ___ does not matter

Preferred time of year to travel: _____Winter_____ Spring_____ Summer_____ Fall_____ doesn’t matter

Preferred price range per person:  $___________________________ to  $_____________________________

SUGGESTIONS/IDEAS FOR FUTURE TRIPS

I/We are interested in: _____ Domestic Trips______ International Trips______ Both

Please list up to six (6) domestic and/or international destinations to which you would be interested in traveling or visiting:

1. ___________________________ 2. ___________________________ 3. ___________________________

4. ___________________________ 5. ___________________________ 6. ___________________________

***If you have E-mail, would you like to subscribe to receive periodic notices from the Zoo about our trips and special trip offerings? _____Yes _____No

E-mail address: _________________________________________

Please give the name(s), addresses and E-mail addresses (if known) of any of your friends who might be interested in receiving information about our trips.

1._________________________________________________________________________

2._________________________________________________________________________

PLEASE RETURN COMPLETED EVALUATION TO:

Roberta “Bert” DeVries, Philadelphia Zoo Travel
3400 West Girard Avenue                Philadelphia, PA19104-1196

“A Journey is not a destination….It is an open mind to life’s unforeseeable surprises”