



INKATERRA HOTELS CORONAVIRUS MODIFIED WORK ARRANGEMENTS

Lima - March 16th, 2020

Inkaterra's top priority is always to deliver superior service to our clients. Nonetheless, given the current environment with the ongoing coronavirus pandemic, we are taking every precaution necessary to protect the health and safety of our team and their families.

Therefore, in step with the rest of the country, and in solidarity with the most recent decree by the Peruvian Government, all Inkaterra offices will be closed as of the end of business today until March 31. Our hotels will continue to operate with a minimum of employees to ensure the continuity of services and safety of the clients that will need to stay in lockdown. Inkaterra La Casona will remain closed until March 31.

The good news is that Inkaterra's technological capability enables everyone on our team to work seamlessly from remote locations. Our office staff, Reservations and Marketing teams can be contacted within normal working hours during this 15-day period. We will be available to you as always. Your e-mails and phone calls will be answered as per usual (well, maybe not as quickly), and your Inkaterra professionals will be working to meet all your needs and produce your deliverables in all the ways you have come to expect from us.

For now, our plan is to maintain remote work arrangements from Tuesday, March 17 through Tuesday, March 31. We will be monitoring the situation closely to determine if these arrangements need to be extended.

This extraordinary step is necessary to preserve the health of our team and help curtail the spread of the virus, while upholding our commitment to you, our clients.

On behalf of the entire Inkaterra team, I want to thank you for your understanding and support during this challenging time. We wish you, your families and your teams much good health.

Jose Koechlin
Chairman & CEO
Inkaterra Hotels